

2-1-1 Monterey County - Service Profiles

This profile is used to record information about each program or service which your organization offers. Please use **one** profile form for **each service** that your organization offers.

Name of Program: _____

Type of Service: _____

Service is offered at: _____
(list sites) _____

Description of Service: _____

Service Days/Hours: Mon-Fri, 9-5 Mon-Fri, 8-5 Other _____
 24 hours, 7 days Sat-Sun, 9-5 Other _____

Service Phone Numbers: (____) _____-____ Ext.____ Intake Other _____
(____) _____-____ Ext.____ Program Administration Other _____
(____) _____-____ Ext.____ Other _____

Eligibility Requirements: _____
(age, gender, income restrictions, etc.) _____

Intake Procedures: (please list in detail) Appointment Required Telephone for Service Other _____
 Appointment Preferred Telephone to Apply
 Call or Walk in to Apply Write for Service
 Call or Walk in for Service Walk in for Service

Fees: Free Sliding Scale _____
 Donations Requested Third Party Payments _____
 Membership Fee _____ Other _____
 Fixed Fee _____

Payment Source: Cash Voucher
 Check Medi-Cal
 Money Order MediCare
 Credit Card Other _____
 Private/Military Insurance

Eligibility Requirements: _____
(age, gender, income restrictions, etc.) _____

Wait for Application: Wait list varies. Call to check availability. Wait list in effect: _____
 There is no wait list at this time. _____

Wait for Service: Wait for service varies. Call for information Wait list in effect: _____
 There is no wait for service at this time. _____

Languages Spoken: _____
(Please indicate if limited to _____
certain sites) _____

Area Served: _____
(Please list by specific zip code, _____
city, or county if geographical _____
eligibility is limited. _____
Give as much detail as possible _____

Please complete this **Service Profile** in its entirety & submit with the completed **Agency Profile** and **Site Profiles** to:

UNITED WAY MONTEREY COUNTY
ATTN: 2-1-1 Resource Specialist
60 GARDEN CT STE 350
MONTEREY CA 93940-5346